

SERVICE INFORMATION

Deposit Amounts

Electric with electric heat.....	\$100.00
*Electric with gas heat.....	50.00
Water.....	25.00
Sewer.....	25.00

* City does not provide gas services

Deposit Refunds (Residential Accounts Only)

The City will hold all residential deposits until one year of good payments or until service is disconnected and the final bill is calculated.

For refund after one year of good payments, your account is reviewed after the twelfth payment. If no more than three payments were paid late, the City will refund your deposit with six percent (6%) interest. The deposit refund is credited to your utility bill on the thirteenth billing. If more than three payments were made late (after the 10th of the month), you will receive interest on the deposit credited to your bill and the account will be reviewed after another twelve payments.

In the event your service is disconnected before we refund your deposit, the deposit will be refunded on your final bill. If there should be a credit after subtracting the bill from the deposit, the City will send a check to your forwarding address.

Billing Information

All bills are due by the 10th of each month. Bills are mailed out and should be delivered by the first day of the month. Each customer is responsible for contacting the City if a bill is not received. If the 10th falls on Saturday or Sunday, you are given the entire following workday to make payments without a penalty. We will accept dropbox payments without penalty up until 8:00am on the 11th. Any payments not received by the 21st will be disconnected.

Extension Policy

If you are not able to pay your bill by the 21st, you may request an extension. Beginning in January of each year, you are allowed three (3) extensions per year. No extensions are available on the first bill.

If our office can be of further service, please call us at 885-9473.

UTILITY SERVICE PROVIDERS

Electric Companies

City of Nicholasville

601 N. Main Street..... 885-9473
Emergency number (after 4:00pm)..... 887-5447
Fax..... 885-9476

Bluegrass Energy

US 27, Nicholasville Road..... 885-4191
Fax..... 885-2854

Kentucky Utilities

201 East Main Street..... 255-2100

Water Companies

City of Nicholasville..... 885-9473

Water District #1..... 885-9314
2225 Lexington Road

South Elkhorn Water District..... 881-0589
802 South Main Street

Gas

Delta

501 Etter Drive..... 885-4141
Fax..... 887-4226

Telephone

Windstream

Customer Service..... 1-800-347-1991
Repair..... 1-800-782-6206

Cable Television

Time Warner

Quinn Drive..... 1-866-725-0919

Garbage

Rumpke..... 1-877-786-7537
(Rumpke7)